

181230



August 8, 2006
Via Overnight Delivery

1998-303-C

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Winter Park, FL
32789

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Winter Park, FL
32790-0200

Tel: 407-740-8575
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tmi@tminc.com

Mr. Doug Pratt
South Carolina Public Service Commission
Synergy Business Park
101 Executive Center Dr.
Saluda Building
Columbia, SC 29210

RE: Trinsic Communications, Inc
SC Service Quality Report (CLEC)
For the quarter of April 1, 2006 to June 30, 2006

RECEIVED
AUG 09 2006
PSC SC
MAIL / DMS

Dear Mr. Pratt:

Enclosed please find the SC Service Quality Report (CLEC) for the quarter of April 1, 2006 to June 30, 2006, filed on behalf of Trinsic Communications, Inc. No check is enclosed as there are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. ✓D

Questions regarding this filing should be directed to my attention at 407-740-3018. Thank you for your assistance in this matter.

Sincerely,

Lori Kline
Compliance Reporting Specialist

file: Trinsic Communications, Inc - Reporting - South Carolina

Lk/mp



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
CLEC QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Trinsic Communications, Inc.

QUARTER / YEAR Second / 2006

RECEIVED
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Reporting Month → April May June

Number of South Carolina Customer Access Lines Provided:

via Resale →	<u>0</u>	<u>0</u>	<u>0</u>
via UNE P →	<u>1,633</u>	<u>1,564</u>	<u>1,464</u>
via Other Methods →	<u>0</u>	<u>0</u>	<u>0</u>

Total South Carolina Line Count → 1,633 1,564 1,464

Trouble Reports / Access Line (%) → 1.29% 0.96% 0.96%
(Objective: < 7%)

Customer Out of Service Clearing Times (%) → 50% 61.54% 100%
(Objective: > 85% w/in 24 hrs) *


New Installs Completed w/in 5 Days (%) → 0% 100% 0%
(Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) → 100% 100% 100%
(Objective: > 85%)

Explanation for Objectives Not Met: Objective no met for April and May for OOS clearing times due to LEC Hardware problems.

Does your company use its own switching facilities
to provide services within South Carolina? → YES ☐ or NO ☒

Person Making Report / Contact Information: Linda Dellaero 813-233-4517

Authorized Signature 
Andrew L. Graham, Secretary

Date 8/4/06